

Module	Learners will be able to:	Delivery Method
Overall Certification Learning Objectives	<ul style="list-style-type: none"> ○ Define emotional intelligence and its importance ○ Describe the components of the EQ-i2.0 and the EQ360, including defining composite scales and subscales ○ Understand the science behind the EQ-i2.0 and EQ360 ○ Describe best practices for administering and providing feedback on the EQ-i and EQ 360 ○ Interpret an EQ-i2.0 and EQ360 assessment ○ Follow a structured approach to preparing for a feedback session ○ Demonstrate the ability to conduct an effective assessment debrief session ○ Explain the benefits of EI to their client groups ○ Describe how EI applies to different disciplines ○ Identify the ethics pertaining to the EQ-i2.0 and EQ360 ○ Identify resources available post-certification ○ Assess which report type is appropriate for their client 	Blended solution consisting of e-learning and in-class components
Module 1: Overview and Framework	<ul style="list-style-type: none"> ○ Define EI and articulate what EI is not ○ Explain the evolution and importance of EI ○ Demonstrate understanding of EQ-i Model of Emotional Intelligence ○ Demonstrate understanding of composite scales and subscales, including definitions of over and under use 	e-learning
Module 2: The Science Behind the EQ-i: Psychometrics	<ul style="list-style-type: none"> ○ Identify response style indicators for the EQ-i ○ Explain validity and reliability as it pertains to the EQ-i ○ Describe the mean and standard deviation ○ Understand the EQ-i norms 	e-learning

<p>Module 3:</p> <p>Elements of EQ-i: Subscales in Action</p>	<ul style="list-style-type: none"> ○ Apply knowledge of subscale definitions to real examples ○ Explain how the subscales interact ○ Demonstrate what over- and under-use of a subscale looks like ○ Develop questions based on relationships between subscales ○ Demonstrate understanding of relationships between subscales at a conceptual level 	<p>Certification Workshop</p>
<p>Module 4:</p> <p>Interpretation and Giving Feedback*</p>	<ul style="list-style-type: none"> ○ Interpret an assessment including identifying the response style indicators ○ Demonstrate the components of a best practice feedback debrief session ○ Develop questions to lead feedback debrief discussion ○ Understand the ethics of administering the EQ-i ○ Practice foundational coaching skills, including effective questioning techniques <p>*includes coverage of EQ 360</p>	<p>Certification Workshop</p>
<p>Module 5:</p> <p>Getting Buy-In</p>	<ul style="list-style-type: none"> ○ Articulate the different applications of EI among various disciplines ○ Access information and case studies demonstrating ROI ○ Work through a process in order to gain buy-in for an EI plan internally and externally to an organization ○ Highlight the benefits of the EQ-i over other EI assessments ○ Identify sponsor resistance and ways to overcome it 	<p>Certification Workshop</p>

Module 6: Planning and Administration	<ul style="list-style-type: none"> ○ Describe the resources available post-certification ○ Distinguish between reports, choose the right one for clients ○ Determine how to administer the EQ-i with clients ○ Determine where to go to get assistance 	e-learning
--	--	----------------------------

Our facilitation of this curriculum is focused on giving you the confidence to begin using the EQ-I 2.0 immediately following certification. As such, our program is engaging and experiential with plenty of opportunity for Q & A and practical experience with the assessments. In addition to the curriculum we'll share tips, techniques, and tools to aid in your success following certification. Hear from our clients about their certification experience. [Client Testimonials](#) To support your success after certification we provide free online refresher training. [Free Training](#)